尊敬的客戶：

【重要通知 – 提防詐騙訊息提示】

因應近日有網絡服務供應商發生大型故障事件，安基財務有限公司（ “OK Finance” ）特此發出此防騙提示，提醒客戶及公眾提高警覺，及慎防不法分子藉機企圖騙取個人資料或進行詐騙。

為保障您的個人資料及資產安全，請留意以下防範要點：

- 切勿透露個人資料：如未核實訊息發送者的身份，切勿向任何人士透露重要個人資料。
- 切勿轉賬或付款：請勿向任何不明人士或未經核實的第三方賬戶支付任何款項。
- 切勿點擊可疑連結：避免點擊可疑訊息內的任何超連結、掃描二維碼（QR Code）、開啟可疑附件，或下載不明軟件及應用程式。

OK Finance 同時提醒客戶，慎防偽冒 OK Finance 發出的電話、短訊、WhatsApp 訊息等。如懷疑收到可疑電話或訊息，請經以下 OK Finance 的官方號碼核實來電者或訊息發送者的身份：

- 客戶服務熱線：2511 7511
- 官方 WhatsApp 帳戶號碼：2511 7511
- 分行及辦公室電話號碼：2285 4000 – 2285 4199 及 2285 1001 – 2285 1100
- 官方網站：https://www.okfinance.com.hk/

OK Finance Limited

2026 年 11 月

本文件之中英文版本如有歧異，概以英文版本為準。

Dear Valued Customer,

【Important Notice – Anti-Fraud Alert】

In response to the recent network service provider outage, OK Finance Limited ("OK Finance") is issuing this anti-fraud alert to remind customers and the public to remain vigilant and guard against criminals attempting to steal personal information or commit fraud taking advantage of the situation.

To safeguard your personal data and asset security, please pay attention to the following precautionary measures:

- Do not disclose personal information: Never disclose important personal information to anyone unless you have verified the identity of the message sender.
- Do not transfer funds or make payments: Do not make any payments to unknown persons or unverified third-party accounts.
- Do not click suspicious hyperlinks: Avoid clicking on any hyperlinks in suspicious messages, scanning QR codes, opening suspicious attachments, or downloading unknown software or applications.

OK Finance also reminds customers to beware of phone calls, SMS messages, WhatsApp messages, etc., purporting to be from OK Finance. If you suspect you have received a suspicious message, please verify the identity of the caller or message sender with OK Finance using our official numbers:

- Customer Service Hotline: 2511 7511
- Official WhatsApp account number: 2511 7511
- Branch and office telephone numbers: 2285 4000 – 2285 4199 and 2285 1001 – 2285 1100
- Official website: https://www.okfinance.com.hk/

OK Finance Limited

November 2026

In case of any discrepancy between the English and the Chinese versions of this document, the English version shall prevail.