

偽冒熱線號碼及核實可疑電話提示

安基財務(安基) 提示客戶，慎防偽冒安基發出的手機短訊。這些短訊聲稱有客戶以戶口進行交易，並要求客戶致電短訊內的偽冒熱線號碼查核交易。安基提醒客戶應先向安基核實熱線號碼，而不是只依照短訊所提供的電話號碼聯絡安基。客戶可於安基網站查看安基的熱線號碼。

另外，安基提醒公眾及客戶切勿向可疑來電提供任何敏感的個人資料，並應於任何情況下妥善保管個人密碼及敏感的個人資料。

如公眾及安基客戶對致電人身份有懷疑，應索取對方的姓名及其聯絡直線電話號碼以作核實。

任何人士若曾向或懷疑曾向偽冒安基的熱線號碼提供個人資料，應立即於辦公時間：星期一至五上午九時至下午六時；星期六上午九時至下午一時致電安基 25117511，於非辦公時間致電大新銀行*2828 8159，並向任何一間警署或香港警務處（電話號碼：2860 5012）報案。

如懷疑曾向可疑第三者披露個人資料或公眾及安基客戶需核實任何以安基名義撥出的電話或需舉報任何可疑 / 不尋常的來電或如安基客戶要求安基停用閣下的個人資料作電話促銷，亦可致電安基上述電話號碼。請[按此](#)收看香港金融管理局及香港銀行公會聯合製作的電視宣傳短片及相關資料，以了解如何防範受騙。

Bogus Hotline Numbers & Authentication of Suspicious Phone Calls

OK Finance Limited ("the Company") would like to alert our customers to suspicious SMS messages purported to be sent from the Company. These SMS messages claim that there were transactions conducted using a customer's account, and request the customer to call a bogus hotline number mentioned in the messages to check the transactions. The Company wishes to remind our customers to verify the hotline numbers with the Company before calling rather than just following the information provided in SMS messages. Customers may find the Company's hotline numbers on the Company's website.

Moreover, customers and the public are reminded not to disclose any sensitive personal information to any suspicious calls, and to protect their sensitive personal information at all times.

Should the public or our customers have any doubt regarding the identity of the caller claiming to be from our Company, please obtain the caller's full name and direct contact number for verification.

Any member of the public who has provided, or suspected that he or she has provided, personal information to bogus hotline numbers should immediately contact the Company at 2511 7511 during office hours: Mon–Fri 9:00a.m.-6:00p.m.; Sat 9:00a.m.-1:00p.m. For non-office hours, please call Dah Sing Bank* at 2828 8159 and report such cases to any local Police Station or the Hong Kong Police Force (at 2860 5012).

If customers are concerned that they may have disclosed their personal information to unauthorised third parties or if the public or our customers would like to verify any phone calls purporting to be initiated by or related to the Company or report any suspicious / irregular phone calls or if customers do not wish to receive further marketing calls from the Company, please call us at the above-mentioned numbers. Press [here](#) to watch the TV Announcement in the Public Interest (API) jointly produced by the Hong Kong Monetary Authority and the Hong Kong Association of Banks and relevant materials to understand how to safeguard yourself from bogus calls purported from banks.

*安基財務為大新銀行之附屬公司

OK Finance Limited is a subsidiary of Dah Sing Bank