

偽冒語音訊息來電及核實可疑電話提示

安基財務(安基)提示公眾及客戶，慎防偽冒安基的語音訊息系統來電。當接收來電時，語音訊息稱客戶的戶口出現異常，要求客戶透過電話輸入其敏感的個人資料或聯絡職員以核實身份。

安基特此聲明，安基與該等偽冒語音訊息沒有任何關連。安基無論何時都不會以語音訊息系統致電客戶索取其敏感的個人 / 戶口資料，包括戶口號碼、身份證或護照號碼、地址及電話等。安基亦不會透過電話語音訊息通知客戶戶口出現異常。

安基提醒公眾及客戶切勿向可疑來電提供任何敏感的個人資料，並應於任何情況下妥善保管敏感的個人資料。倘若客戶對來電者的身份有懷疑，客戶應對來電者索取其聯絡電話及資料，並向安基核實該來電者之身份。

如公眾及安基客戶對致電人身份有懷疑，應索取對方的姓名及其聯絡直線電話號碼以作核實。

如懷疑曾向可疑第三者披露個人資料或公眾及安基客戶需核實任何以安基名義撥出的電話或需舉報任何可疑 / 不尋常的來電或安基客戶如欲要求安基停用閣下的個人資料作電話促銷，請於辦公時間：星期一至五上午九時至下午六時；星期六上午九時至下午一時致電安基 25117511，於非辦公時間致電大新銀行*2828 8159。請[按此](#)收看香港金融管理局及香港銀行公會聯合製作的電視宣傳短片及相關資料，以了解如何防範受騙。

Alert & Authentication of Suspicious Phone Calls

OK Finance Limited ("the Company") would like to alert the public and our customers to suspicious voice message phone calls that employ the use of Interactive Voice Response (IVR) technology claiming to be from the Company. Once the phone calls are answered, the IVR message claims that irregularities have been detected in the customers' accounts and requests the customers to input over the phone their sensitive personal information or contact an operator for account authentication.

The Company would like to advise that these suspicious voice messages have no affiliation or connection whatsoever with the Company. We will never initiate voice message phone calls requesting customers to provide their sensitive personal / account information, e.g. account number, HKID/passport number, address, phone number etc. The Company will not notify customers of account irregularities through IVR messages.

Customers are reminded not to disclose any sensitive personal information to any suspicious calls, and to protect their sensitive personal information at all times. If customers are suspicious about the identity of the callers, the customers should request for the callers' contact numbers and information and verify with the Company.

Should the public or our customers have any doubt regarding the identity of the caller claiming to be from OK Finance Limited, please obtain the caller's full name and direct contact number for verification.

If customers are concerned that they may have disclosed their personal information to unauthorised third parties or if the public or our customers would like to verify any phone calls purporting to be initiated by or related to our Company or report any suspicious / irregular phone calls or if customers do not wish to receive further marketing calls from the Company, please call us at 2511 7511 during office hours: Mon–Fri 9:00a.m.-6:00p.m.; Sat 9:00a.m.-1:00p.m. For non-office hours, please call Dah Sing Bank* at 2828 8159. Press [here](#) to watch the TV Announcement in the Public Interest (API) jointly produced by the Hong Kong Monetary Authority and the Hong Kong Association of Banks and relevant materials to understand how to safeguard yourself from bogus calls purported from banks.

*安基財務為大新銀行之附屬公司

OK Finance Limited is a subsidiary of Dah Sing Bank